

orange juice

- air conditioning • mechanical services • electrical services
- project management • building support services
- data, communications and security service



Don't let all of your responsibilities get on top of you
Don't see red - see orange

all the juicy bits from orange

February 2007

Overview

Orange is a proactive, forward thinking support service provider. Our growth and success has come as a result of the commitment and dedication we continually demonstrate to our client base and to those clients whose success is reliant on a safe and well-maintained environment.

For Building Maintenance, Electrical or Mechanical works including Projects please contact:

Orange Group 0870 417 8000
support@orangegroup.co.uk

Orange – at a glance

- Planned Maintenance Programmes
 - Static
 - Mobile
- Emergency Support 24/7
- Project Works
 - Mechanical
 - Electrical
 - Fabric
- Facilities Support Services
- Helpdesk Support

A single point of contact for all your needs

Office Refurbishment Orange Fabric Services

Whether your requirement is moving an existing meeting room, constructing a new office suite or planning and designing the refurbishment of a complete building, you can be confident that **Orange Fabric** encompasses all areas from design and installation through to Project Management. Our dedicated Fabric Teams will give you the confidence of delivering projects on time, within budget and to your complete satisfaction.



Call Sue Payne on 0870 417 8000 to assist in Project Planning and Implementation

Comparing Apples with Oranges

When engaging an M&E specialist for your Planned Preventative Maintenance you probably get more than one quote BUT how do you compare these quotations?

Is it purely on price? Is the temptation to choose the cheapest? After all, if the quotes are based on the same specification surely they will all be providing the same service.

If only life was that simple! Check:

- Have you checked the number of hours on site as well as the number of visits?
- A well maintained site should cut down on the number of reactive works – are you saving too much on the maintenance only to spend more on the reactive works?
- Does your provider offer a quality, locally based Help Desk facility, is 24/7, 365 days a year?
- Does the team on the ground deliver what the salesperson promises?
- Do you have a dedicated Business Unit looking after your account?
- Do they listen to your needs or just pay lip service to them?
- What emergency response time are you offered and does this apply to out of hours?

Orange customers have an expectation level that is not only met but exceeded. If you want to experience truly focussed Customer service, call us now on 0800 417 8000

“It’s all for Charity” Naomi House

Each year at Christmas time, a vast amount of money and resources are channelled into sending Christmas Cards within the corporate sector. We believe that this money could be better spent when directed towards worthy causes.

This Christmas was the first time that the Orange Group sent out an electronic Christmas Greeting to all its Clients and contacts. As a consequence, we were able to make a donation of £200 to the Naomi House Children’s Hospice, which is our adopted charity and help the environment at the same time.



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Hampshire GU51 3PD



Case Study

Service: Transport Management

Duration: 6 years **Client:** Global "Blue Chip" Company

Orange Support Services Driving Change Forward!

Orange has once again successfully negotiated a three-year Mini Bus Shuttle Service contract with two of the largest 'blue chip' companies in the area. As a registered 'Transport Operator' we are delighted to be able to extend this service which we have been operating for the last six years.

Call Sue Payne to discuss your transport requirements on 0870 417 8000.

What we've provided

- Dedicated Driver Support
- Single Point of Contact
- Dedicated Shuttle Service
- Environmental Support Solution
- Fully Trained Drivers
- Fully PSV'ed Vehicles
- Flexible Service Provision
- Value for Money



Orange Reacts to the Growing Demand!

Our continued success has enabled us to grow further and expand on the support we are able to give our existing and future customers.

We would like to welcome David Smith who joins us as our Technical Support Manager and wish him well for the future.



Licence to Chill!

The start of 2007 has seen Orange become a Daikin D1 Installation Partner. This Partnership recognises the expertise and dedication shown by Orange Engineers and Management giving us further support and experience in the ability to deliver solutions to our customers.



Slip ups

ACCIDENTS HAPPEN... BUT DO THEY NEED TO?

Did you know that slipping up at work results in over 11,000 major injuries each year? Don't let your company be part of this statistic.



Reducing accidents at work is not just the responsibility of the management, as the workforce should play their part. **Staff involvement** can significantly help you to reduce accidents at your company.

Prevention starts with planning and Orange can advise you how to put a **management system** in place, help you carry out **regular risk assessments** and help you keep up to date with **legislation**.

If you would like to know more about the Orange Health & Safety consultancy programme then call Sue Payne on t: 0870 417 8000



New Years Resolution

Fed up making New Year's Resolutions you don't keep?

Take some weight off your shoulders. Let Orange help you make 2007 an easier year by making these resolutions happen...

- Delivery of maintenance within budget
- Confidence in having a 24/7 helpline
- A single point of contact for all building related issues
- A maximum 4 hour emergency response time

Call Sue Payne on 0870 417 8000 now...and make 2007 different